



## Position Description – Futures Free from Violence Therapeutic Family Violence Practitioner

<b>Position Title:</b>	FFV Therapeutic Family Violence Practitioner	<b>Position Grade:</b>	SCHADS 5
<b>Department/Division:</b>	Family Violence Response Team	<b>Position No.</b>	
<b>Reporting to:</b>	Senior Practitioner FV Response		

### **Position summary/purpose:**

**First Nations People, LGBTIQ+ people, people with disability, people of colour, public housing residents or people with a lived experience are encouraged to apply.**

Futures Free from Violence is one of the three programs that make up the Family Violence Response. Futures Free from Violence supports women, trans, and gender diverse people who have used force and/or violence in family and intimate partner relationships, offering opportunities to work towards change through group and individual support. With Respect, includes case management, brokerage, and counselling for LGBTIQ+ people who have experienced harm. Living Free from Violence, a program for incarcerated women and trans and gender diverse people using harm who want to change their behavior delivered at DPFC.

The FFFV Therapeutic Family Violence Practitioner will provide group interventions, therapeutic case work, and other interventions as agreed within supervision and according to Drummond Street’s (DS) Queerspace and family violence practice approaches while meeting all program deliverables (outlined below).

The FFFV Therapeutic Family Violence Practitioner will provide individual and group interventions and therapeutic case management support, to clients in the Futures Free from Violence program. The FFFV Therapeutic Family Violence Practitioner will also provide case management support, group interventions to family safety contact clients.

The FFFV Therapeutic Family Violence Practitioner will work alongside the FV Response Senior Practitioner and the FV Manager to ensure that the program runs smoothly. FFFV can work collaboratively with other DS and Queerspace programs in accordance with the DS integrated service response model.

### **Futures Free from Violence Program Targets**

Quarter 1	Quarter 2	Quarter 3	Quarter 4	Annual
15 clients 1,985 hours	15 clients 1,985 hours	15 clients 1,985 hours	15 clients 1,985 hours	60 clients 7,941 hours

- Delivery of at least 2 concurrent groups every quarter
- Targets will be reviewed monthly to ensure the smooth operation of the program
- Individual targets are based on EFT per practitioner and will be agreed upon with the FV Response Senior Practitioner, the FV Manager, and the Queerspace General Manager for a 12-month period. Target tracking will occur monthly to ensure the smooth operation of the program.

## Key Responsibilities

### Service Delivery

- Provide individual and group interventions to clients in the Futures Free from Violence program that support women, trans, and gender diverse people who have used force and/or violence in family and intimate partner relationships, offering opportunities to work towards change.
- Deliver therapeutic case management services according to DS's practice model, attending to client-centered processes and goals across a broad range of domains of well-being
- Conduct assessments of risk and protective factors including comprehensive risk assessments as appropriate.
- Provide queer sensitive and affirmative therapeutic case management services to LGBTIQ+ clients and their families experiencing and/or enacting family or intimate partner violence, mental health issues, harmful AOD use, financial or housing insecurity
- Use your expertise and knowledge in working with clients to identify risk factors, the impact of the abuse, and their current needs and protective factors.
- Help clients to identify and build increased safety within their family environments and relationships.
- Assist clients in building social and community supports and connections
- Input quality case records into relevant client case management record systems (DS client data base, IRIS, and SHIP)
- Engage in a reflective practice model of exploring practice questions, dilemmas, tensions, and surprises alongside other practitioners.
- Deliver case management services to DS clients and their families as required as part of the family violence response to clients and communities.

### Community Development and Training

- Participate in professional development and training as identified in collaboration with line manager
- Participate in individual and group supervision as well as communities of practice
- Participate in annual performance reviews and professional development plans
- Represent the organisation positively with a range of external health, social services, and other relevant providers for the purpose of making appropriate client referrals, providing conjoint support where required, and promotion of agency programs
- Use community development approaches (social justice, equality, and mutual respect) to increase self-efficacy and empowerment of LGBTIQ+ communities
- Develop and deliver training to community members, partners, and the broader sector
- Work collaboratively with other services to identify and address services gaps and client needs

### Accountability

- Comply with funded service standards, practice manual, contract guidelines, and local operating procedures
- Comply with Child Safe Standards and obligations under the Reportable Conduct Scheme and collaborate with others to ensure or workplace and programs are culturally safe and affirmative for employees, children, and families
- Administrative duties, including managing client information, evaluation and research, and ds HR systems
- Ensure case notes and other client information is recorded according to service standards and practice
- Ensure reporting requirements for the program are undertaken
- Work within risk management, quality standards and continuous improvement frameworks

### Research and Evaluation

- Assist with the design and implementation of research and evaluation activities, and assist with data collection, recording and analysis and report writing as required.
- Participate in annual program reviews and contribute to the design and delivery of this project.

### Risk

- Actively identify, monitor and manage areas of key risk and lead appropriate escalation and response.
- Actively monitor and act to improve the quality and safety of client services.
- Commit to prioritising child safety and adhere to the Reportable Conduct Scheme for organisations.

**OH&S**

- Identify, report, and record all safety hazards, incidents, and injuries.
- Take reasonable care for the health and safety of others who may be affected by their acts or omissions and comply with the requirements of Victorian Occupational Health and Safety (OHS) Act 2004 and related OHS procedures and Safe Operating Procedures.

**Quality Assurance & Improvement**

- Be proactive, engaged in and committed to creating great experiences for each client.
- Be open to new ways of doing things and respond to challenges with innovative ideas and solutions.

**Social Differences**

- Role model, demonstrate and promote respect for and value social differences.
- Interact with Drummond Street clients, staff, and other stakeholders in an inclusive, respectful, and non-discriminatory way.

**Productivity**

- Focus on people as well as productivity.
- Monitor productivity, identify and implement improvements as needed.

**Infection Control**

- Commit to all necessary infection control measures as directed, including:
- Practice hand hygiene keep your working environment clean & hygienic including shared areas such as kitchens, bathrooms, meeting rooms
- Wear personal protective equipment (PPE) as directed.

Key Competencies/Skills		Key Selection Criteria
<b>Competency</b>	<b>Technical/Functional</b>	
<ul style="list-style-type: none"> <li>• Client centered, including culturally and LGBTIQ+ sensitive</li> <li>• Understanding of a gendered approach to family violence</li> <li>• Promotes productive, competent work practices</li> <li>• Organisational &amp; Quality Focus</li> <li>• Creative, flexible and solution focused under pressure</li> <li>• High level of self-awareness, professionalism</li> <li>• Strong alliance with social justice values</li> <li>• Strong communication skills</li> </ul>	<ul style="list-style-type: none"> <li>• Ability to work independently and as part of a team</li> <li>• Highly developed interpersonal, oral and written skills</li> <li>• Basic information technology skills</li> <li>• Experience in working in family violence case management</li> <li>• Family-aware and inclusive practice whilst holding risk and safety as paramount</li> <li>• Cultural and diversity humility</li> <li>• A current Australian driver's license or competency with public transport</li> </ul>	<ul style="list-style-type: none"> <li>• Qualifications in social work or equivalent</li> <li>• Demonstrated ability to provide case management interventions to clients using violence/experiencing violence with positive client outcomes</li> <li>• Previous experience of running groups/good understanding of group theories</li> <li>• Knowledge of and/or experience in working with LGBTIQ+ communities</li> <li>• Demonstrated understanding of the needs, issues and sensitivities of people from diverse backgrounds including Aboriginal, LGBTIQ+ and culturally and linguistically diverse people and communities</li> <li>• Demonstrated experience of working with families with complex needs such as family violence, drug and alcohol and mental health issue</li> <li>• Demonstrated capacity to work within integrated, collaborative and systemic approaches</li> <li>• Demonstrated organisational skills including the ability to meet deadlines and prioritise work tasks</li> <li>• Demonstrated capacity to work creatively, show initiative, contribute ideas and be active in a supportive team environment in an agency working to support individual and family relationships</li> <li>• A strong personal/professional support network that promotes resilience</li> </ul>
<b>Position Dimensions</b>		<b>Decision Making Authority</b>

No. Of FTE: Full time or part time  
This position will work until 8pm one night per week, starting at 12pm that day  
Customer base: women and trans and gender diverse people who enact harm.

- Independent professional judgement in establishing a case management plan
- Responsible for the management of caseload, in consultation with their supervisor